

Warehousing & Storage Principles L2

Module Goals

This qualification is aimed at individuals who are interested in working within the logistics sector, in particular within a warehousing environment. The qualification covers the underpinning knowledge requirements to be able to store and receive goods appropriately, as well as exploring how to process and dispatch orders. The principles of effective customer service as well as an understanding of key health and safety legislation are also essential elements of this qualification.

Module Chapters

1. Understand how to receive and store goods and materials
2. Understand how to process orders and despatch goods
3. Understand how to deliver effective customer service
4. Understand health, safety, security and legislation
5. Understand how to be an effective team worker

Additional Course Information

Estimated learning time: 112 hours

Course style: Online module with written assignments

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Progression Options

Functional Skills Maths & English Level 2

Emergency First Aid at Work

Health & Safety in the Workplace Level 2

Health & Safety in a Construction Environment Level 1

Word Processing Level 1

Spreadsheets Level 1

Online Essentials Level 1



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